

**Summary Of Action In Response To Scrutiny Committee Recommendations – June 2003- March 2007**

<b>Date</b>	<b>Issue and Decision</b>	<b>Resultant Action or Outcome</b>
8 October 2003	<p>Consultation by Department of Health: Making Partnership Work for Patients Carers and Service Users – a proposed strategic partnership agreement between the Department of Health, the NHS and the Voluntary and Community Sector.</p> <p><b>Agreed: a response be sent.</b></p>	Response sent.
8 October 2003	<p>National Consultation: Choice/Responsiveness and Equity in the National Health Service</p> <p><b>Agreed: a response be sent</b></p>	Response sent.
13 November 2003	<p>Work Programmes</p> <p><b>Agreed - efforts should be made to establish good communication links with the new Patients Forums at the earliest opportunity.</b></p>	Communication Links were established in particular with the Primary Care Trust Patients Forum.
29 January 2004	<p>Car Parking – Hereford Hospital</p> <p><b>That the Hereford Hospitals NHS Trust be asked to consider whether there was scope for management of car parking at the site to be improved, noting concerns about the charging structure, the provision of parking spaces for those with a disability and the arrangements for accommodating the air ambulance.</b></p>	Hospitals Trust has taken a number of actions regarding car parking.
6 April 2004	<p>Informal Briefing Note</p>	Some were produced but practice then

Date	Issue and Decision	Resultant Action or Outcome
	<p><b>Informal briefing note alongside the agenda papers for programmed meetings. This would consist of information which did not merit formal consideration as part of the agenda but would provide useful background information.</b></p>	<p>discontinued. One informal planning meeting also held.</p>
<p>29 April 2004</p>	<p>Ear Nose and Throat Service – Statutory Consultation</p> <p><b>Agreed a response to the Statutory Consultation exercise.</b></p>	<p>PCT consulted on future configuration of ENT Services.</p> <p>Response reviewed by Committee on 16th June 2005.</p> <p>Committee had highlighted in particular need issues of patient safety and monitoring of number of transfers. Advised by PCT that the Service had worked well with very few problems and no issues of patient safety. Number of transfers to Worcester were lower than estimated.</p> <p>Report also to appear on agenda for 30th March 2007.</p> <p>PCT and Hereford Hospitals NHS Trust successfully implemented new arrangements.</p>
<p>29th July 2004</p>	<p>Cancer Services – Upper-Gastrointestinal Cancer Treatment</p> <p><b>Agreed</b></p> <p><b>That (a) the Director of Social Care and Strategic Housing be authorised to submit the view to the Three Counties Cancer Network Board on the Committee’s behalf that it</b></p>	<p>The proposals to create a single surgical centre managed by Gloucestershire Hospitals</p>

Date	Issue and Decision	Resultant Action or Outcome
	<p>does not at this stage wish to revisit the proposed centralisation of Upper-Gastrointestinal (UGI) cancer treatment at Gloucester, subject to there being nothing in the additional documentation supplied by the Board to warrant reconsideration of this view;</p> <p>(b) the Director of Social Care and Strategic Housing be asked to request the Three Counties Cancer Network Board that the Committee, or Joint Committee to be established as appropriate, be kept informed of the development of the proposed centralisation of Upper-Gastrointestinal cancer treatment at Gloucester and given the opportunity to comment on issues flowing from the proposal such as patient/visitor travel arrangements including hospital transport entitlement and after care arrangements;</p> <p>(c) the Director of Social Care and Strategic Housing be asked to emphasise to the Three Counties Cancer Network Board the importance of proposals being discussed at an early stage with the Committee, or Joint Committee to be established as appropriate, to agree whether or not emerging proposals are substantial and the need for protocols to be put in place as soon as possible to govern how future proposals will be considered.</p> <p>(d) in developing protocols relating to the Three Counties Network Board, consideration be given to making them applicable to other similar Networks overseeing the</p>	<p>NHS Foundation Trust were successfully implemented in 2006.</p> <p>A joint meeting was held to oversee this service change.</p> <p>This was formally agreed by the Three Counties Cancer Network Board.</p>

Date	Issue and Decision	Resultant Action or Outcome
	<p>delivery of health services in the County and action taken to remind those networks of the expectation that the Committee will be advised of proposed service changes, and consulted upon them when appropriate;</p> <p>and</p> <p>(e) that in establishing a Joint Committee to deal with cancer services consideration be given to whether the Committee's terms of reference might be broadened to allow it to consider issues affecting other joint services should they arise.</p>	<p>Provision for establishment of a Joint Committee made in the Constitution. No Joint Committee meeting yet held.</p>
29th July 2004	<p>Review of Management of Legionnaires Disease Outbreak</p> <p><b>Agreed that the review report be recommended to Cabinet and partner Agencies.</b></p>	<p>Follow up report received 22 September 2005. This included responses from the Health Protection Agency, Herefordshire Council, Herefordshire Primary Care Trust and Hereford Hospitals NHS Trust. The Emergency Planning Officer concluded that with the measures which had been put in place the ability to respond effectively to a similar outbreak of legionnaires and other diseases had been enhanced.</p> <p>Further report made to the Committee on 15th March 2007.</p>
9th December 2004	<p>Future Support for Patient and Public Involvement in Health</p> <p><b>Agreed</b></p>	

Date	Issue and Decision	Resultant Action or Outcome
	<p>liaison authorised with the Patient and Public Involvement Forums (PPIFs) to revise the draft protocol with the allow for Members of the Committee to speak at PPIFs at their Chairman’s discretion; and agree the protocol;</p> <p>the response to the questionnaire seeking views on changes to the system for patient and public involvement in health, as separately circulated, be submitted to the Department of Health.</p>	<p>See 16 June 2005</p> <p>Response submitted. Dept of Health subsequently published “A stronger Local Voice – A framework for creating a stronger local voice in the development of Health and Social Care Services, proposing replacement of the Forums with Local Involvement Networks). See update 30th March 2007.</p>
16 June 2005	<p>Work Programme – Media Contact</p> <p><b>Agreed ways in which the Committee could have a positive and constructive role in responding promptly to issues raised in the media to the benefit of both the public and health partners should be investigated, proposals circulated to Members of the Committee and, if agreed, work commence accordingly.</b></p>	<p>This requires further consideration.</p>
16 June 2005	<p>Patient and Public Involvement Forums Protocol</p> <p><b>Agreed Final Protocol with Primary Care Trust Patient and public Involvement Forum.</b></p>	<p>Liaison between Chairman of Committee and of the Forum and over specific issues as necessary. Right of the Chairman and Vice-Chairman of the PPIF or their nominees to attend meetings of the Health Scrutiny Committee at the invitation of the Chairman of the Health Scrutiny Committee to speak at the Chairman’s discretion provides a working link.</p>
22 September 2005	<p>National Health Service Organisational Change</p>	<p>See 16 March 2006</p>

Date	Issue and Decision	Resultant Action or Outcome
8 December 2005	<p><b>Joint response with Cabinet endorsed.</b></p> <p>Presentation by Hereford and Worcester NHS Ambulance Trust</p> <p>Agreed observations would be sent reflecting discussion.</p> <ul style="list-style-type: none"> <li>• These related to the need to improve communication with elected representatives at both Herefordshire Council and Parish Council level; continuing to develop the relationship with the Patient and Public Involvement Forum(s); improved Public Relations being clearer when the Trust was considering options, which may or may not be pursued, and when it has determined on a particular course of action.that this process would include being more mindful of the level of public concern about health provision and demonstrating clearly that any changes will not represent a diminution in service or in any way be detrimental to patient safety. That the Trust needs to demonstrate that the level of service provided to residents of Herefordshire is of equal quality to that provided to Worcestershire and the concerns of residents of Herefordshire carry equal weight in the Trust's considerations.</li> <li>• The role of Councillor Rees Mills as the Committee's liaison with the Trust was reinforced.</li> <li>• That the Committee should be informed at an early stage of service variations, being mindful of the need in considering the timing of any changes to plan for the possibility that a formal consultation process may be required by the Committee.</li> </ul>	<p>Observations sent.</p> <p>Councillor Mills was subsequently involved in meetings of Organisation Review Group. There were efforts towards improved communication.</p> <p>The new Locality Manager, Mr Laird, has confirmed that information on performance relating to Herefordshire will be provided to the Committee as a matter of course and upon request.</p> <p>It is intended that the Ambulance Trust will be represented at each of the Scrutiny Committee's meetings.</p> <p>Members of the Committee are welcome to make an appointment to visit Mr Laird to discuss any issues with him or to make an appointment to visit the control centre.</p> <p>The Committee will be informed at an early stage of any proposed change in service delivery.</p>
30 January 2006	Annual Report of The Director Of Public Health	Progress untracked.

Date	Issue and Decision	Resultant Action or Outcome
	Requested that the PCT give further consideration to producing a clear, concise summary of the Director of Public Health's report next year.	
16 March 2006	National Health Service Organisational Change  <b>Joint Response agreed to three consultations about the future reconfiguration of the NHS Services in the West Midlands.</b>	Response submitted.  Herefordshire PCT Retained. Creation of west Midlands Strategic Health Authority (NHS West Midlands)  Local footprint for Hereford and Worcester Ambulance Service also retained within Regional Structure.
23 March 2006	Public Health Issues  <b>Agreed the Primary Care Trust be supported in carrying forward its request to the Strategic Health Authority that a feasibility study of fluoridation of the water supply be conducted; and that the Primary Care Trust be supported in carrying forward its work to increase uptake of the MMR vaccine.</b>	Request for feasibility study submitted by PCT.  Potential role for Members in particular in publicising seriousness of infections MMR vaccine is designed to prevent was proposed but yet to be developed.
23rd March 2006	Stroke Services in Herefordshire  <b>Agreed that the proposals for the development of stroke services be supported, with their implementation being carefully monitored.</b>	Update report provided in December 2006.  PCT reported that, "although it was too early to determine any statistically significant changes, early data demonstrated some positive early trends in the number of deaths

Date	Issue and Decision	Resultant Action or Outcome
		<p>occurring from stroke every year”.</p> <p>Also reported that initial concerns that allocating beds to acute stroke rehabilitation at Hillside would reduce the available beds for other local people needing admission for intermediate care did not seem to have been borne out.</p> <p>Further monitoring agreed.</p>
5th September 2006	<p>Specialist Children’s Services Development</p> <p><b>Agreed that the summary of the draft consultation document be circulated to Members of the Committee for comment and it be requested that comments on the draft consultation document be submitted to the Chairman by a specified date so that the Primary Care Trust could be advised accordingly;</b></p>	<p>Comments submitted to PCT. PCT now considering options for developing the new service.</p>
5th September 2006	<p>A Stronger Local Voice</p> <p><b>Agreed that the proposed response to the DoH’s document, ‘A Stronger Local Voice’ as set out in the report be approved with the addition of the Committee’s concerns about the need for clarity of the funding of the new arrangements and the preservation of the existing rights held by Forums to visit and inspect NHS premises;</b></p>	<p>Response submitted to Department of Health.</p> <p>Proposals for change set out in the Local Government and Public Involvement in Health Bill. Proposed implementation: October 07. PPIFs will be kept on until LINKs can be established. PALS will continue.</p> <p>Visiting rights/powers of inspection now preserved.</p>



Date	Issue and Decision	Resultant Action or Outcome
		Financing arrangements still unclear.
5 September 2006	Scrutiny Review of Communication in the Local Health Service  <b>Findings of the Review agreed.</b>	Acceptance of recommendations confirmed.  Update reports submitted to the Committee's meeting on 15th March 2007
5 September 2006	Scrutiny Review of GP Out of Hours Services  <b>Findings of the Review Agreed.</b>	Acceptance of recommendations confirmed.  Update report submitted to the Committee's meeting on 15th March 2007
12 October 2006	Hereford Hospitals NHS Trust - Foundation Trust Status – Consultation  <b>Response to consultation agreed and authorised.</b>	Response submitted  Visit undertaken to Taunton and planned visit to Yeovil to gain further understanding of FT Status implications and issues.
7 December 2006	Specialist Children's Services Development – Consultation  <b>Agreed to submit a response to the consultation proposals on the basis that the development of a new children's services building at a different central site is the preferred option which should be pursued as a priority and that the themes identified in appendix 1 to the report be incorporated into the final response.</b>	Response Submitted.